“A child’s mental health is just as important as their physical health and deserves the same quality of support. No one would feel embarrassed about seeking help for a child if they broke their arm – and we really should be equally ready to support a child coping with emotional difficulties.”

KATE MIDDLETON

“We know that mental illness is not something that happens to other people. It touches us all. Why then is mental illness met with so much misunderstanding and fear?”

TIPPER GORE
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The Power of Partnering .................................................. Back Cover
There are times when all of us need a helping hand. Founded in 1964, Newport County Community Mental Health Center provides trauma informed, evidence-based services to children, adolescents, adults and families who are experiencing problems with mental illness, substance abuse or stress in their lives who would benefit from counseling and other behavioral health services and supports. Our person-centered, recovery-oriented approach to care offers individuals a chance to achieve a better quality of life and recovery from emotional illness.

The mission of Newport County Community Mental Health Center, Inc., is the provision of quality, comprehensive, professional behavioral health services to individuals, to families and to the community that: incorporate the principles and values of recovery orientation in service delivery; that are culturally sensitive and competent in application; and that are in accordance with regulatory, licensing, and ethical standards.
On behalf of the Board of Directors of Newport County community mental health I would like to thank all of you for coming here today to celebrate our accomplishments over the past year. Today we gather as board members, staff, caregivers, advocates, government leaders, and Service recipients to stand together to fight for better mental health services in the state of Rhode Island. This past year has been challenging. Starting January 1 of last year we saw significant changes and reductions in payments to the agency as a result of decisions made with very little input from the community mental health centers. Those decisions left many of our sister agencies, as well as ourselves, scrambling to maintain appropriate services.

Under the leadership of our President and CEO, Jamie Lehane, we have met all the challenges that have been sent in our direction. We have modernized and streamlined management. We have intensely reviewed the financial health of the agency and taken steps to ensure that we have the resources to execute our mission successfully. There have been internal changes designed to increase productivity without sacrificing quality. We have disposed of unneeded capital assets to further strengthen our financial situation. All of this has been done for one purpose – to ensure the highest quality services for those in need. The outstanding accreditation review by the Joint Commission validated what we have always known: we do a hard job very well. Despite all the difficulties thrown our way, we have moved on to provide even more and better services. Our relationship with Newport Hospital is outstanding. We work with all the communities in Newport County, and address special needs as necessary. We provide a vital service that no one else could provide. The Board has continued to work closely with the administration to provide support, advise, and additional resources. Thanks to Coleen Medeiros, we have had several successful fundraisers. Our strategic planning initiative has helped us focus on both short term and long term goals. We have provided fiduciary oversight of the financial operations of the agency. We advise and counsel management through a membership that has a wide range of expertise.

Last year I talked about what we can do as individuals. I am going to repeat the list this year, because involvement and advocacy are as important as ever. One of the most important things we can do as individuals is advocate and fight the stigma that some still attach to mental illness. What can you do? Here are some things:

- **Talk about mental illness.** With your friends, your family, your coworkers, and anyone else you know. Do not let the problem be suffused with silence. Mention your work with the agency.
- **Advocate with elected officials.** We need to make every legislator, every elected official, know that we have a serious problem and that it is not being dealt with correctly. Advocate for more funding. Do not accept answers that do not explicitly support an increase in funding. For years, Rhode Island was a leader in mental health treatment, now we have fallen behind badly. Our elected leadership needs to know that more money must be allocated – simply looking for marginal efficiencies with existing funding will not bring about the improvements we need. Don’t accept that ‘we have to do more with less.’ As David Simon, creator of The Wire said, “You don’t do more with less, you do less with less.”
- **Inform people about the resources that are available.** Make sure you know about the full range of our programs, and let others know.

In short, everyone here has a role in success, and we can be proud of the past year of accomplishment. We have worked together, with a shared common goal, and will continue to do so in the coming year. We look forward to your continuing support.

Steve Erickson, Chair
Board of Directors
This past year has been both exciting and challenging. NCCMHC successfully implemented Rhode Island’s new Integrated Health Home (IHH) and Assertive Community Treatment Team (ACT) models, enhancing our approach to person centered care and further integrating behavioral health and healthcare services for the adults we serve. To date we have achieved all of the outcomes established by the state. When it comes to providing rapid access to care, we continue to set the bar across the state through our same day walk-in assessment and “Just in Time” psychiatric services. The high quality of NCCMHC services were validated this past year by both the Joint Commission (unqualified three year re-accreditation) and BHDDHA (two year state license renewal).

NCCMHC continues to work with our community partners such as the Newport Partnership for Families and the Chronic Early Absenteeism and Truancy Reduction Project. Through the Chronic Homeless and Behavioral Health Initiative (CABHI), we collaborated with Riverwood Mental Health Services to co-locate a homeless outreach worker and clinical staff at the 50 Washington Square Newport McKinney Shelter. NCCMHC was the first agency in Rhode Island approved to provide the new Medicaid Housing Stabilization services. NCCMHC was also certified for inclusion in the State of Rhode Island’s Certified Community Behavioral Health Center Federal grant application. Although the state did not receive the grant, this preparation strengthened us as a community mental health center and allowed us to perform a comprehensive community needs assessment to guide our strategic planning.

Our other strategic partnerships also continued to grow. Horizon Healthcare, Inc. (HHP) our statewide network, added a fifth member with the addition of Comprehensive Community Action Program (CCAP). Horizon Pharmacy, which NCCMHC is managing partner, had a successful year. NCCMHC also joined with three other community mental health centers and six federally qualified community health centers to form a new Medicaid Accountable Care Entity called the Community Health Center Accountable Entity (CHC-AE).

Our successes are gratifying but have not been achieved easily. During the past year the funding landscape changed dramatically and we needed to act decisively and at times make some very difficult decisions to maintain our competitive edge. The new IHH and ACT Health Home program’s Medicaid payments were placed with Managed Care Organizations with complicated state requirements that continue to create payment delays and resulting cash flow issues for us and the other community mental health providers in Rhode Island. Through the tremendous support of our Board of Directors and fierce advocacy by Senator Louis DiPalma, and David Spenser, President of the Substance Use and Mental Health Leadership Council there is beginning to be some improvement in this area.

This year was marked by the support of a number of champions for improving the mental health of Rhode Island citizens. Senate President Paiva Weed and the Senate Health and Human Services Committee have just introduced a major legislative package of 14 bills aimed at improving the mental health of Rhode Island citizens. These bills propose much needed improvements in the areas of prevention, workforce development, criminal justice diversion, reduction of homelessness and strong compliance with federal Mental Health Parity Laws. An additional bill to include Community Mental Health Centers as health in the existing managed care “prompt payment” law is also being proposed. Your support for improving the mental health of Rhode Islanders is needed now more than ever.

As we move into 2017, I am very confident that we have positioned NCCMHC to grow and thrive. With our dedicated Board of Directors, talented staff, dynamic management team and visionary community leaders and partners, NCCMHC will continue to positively impact the lives of our Newport County and Rhode Island citizens.

James M. Lehane III, MPH
President & Chief Executive Officer
Year in Review

New Initiatives, Successes & Partnerships

Highlights from Fiscal Year 2016

- Successfully hosted the organization's 1st Annual Golf Tournament which raised a total of $7,272 directly benefitting treatment services.

- Successfully transitioned the organization's diagnostic coding to the new DSMV/ICD-10 diagnostic codes on October 1, 2015.


- Successfully transitioned to Integrated Health Home and Assertive Community Treatment models of care delivery and began to utilize the evidence-based DLA-20 assessment tool for enhanced assessment of functioning across all psychosocial domains.

- Improved the organization's walk-in access for new client assessments and significantly reduced time to program assignment to reduce wait time until second appointment.

- Implemented the Just-In-Time medication services, reducing the wait-time for psychiatric provider appointments.

- Successfully met all outcome targets set forth by the State of Rhode Island within FY 2016. Outcomes focused on weight management, employment and client engagement.

- Successfully attained all certification standards to become a Certified Community Behavioral Health Clinic as part of Rhode Island’s application to become a CCBHC state.

- Successfully attained Joint Commission Accreditation in July 2016 for another 3 year period.

- Recipient of the Blue Cross Blue Shield – Rhode Island Foundation 2016 Best Practice Award for Nonprofit Excellence in Board and Staff Leadership.

- Become the first organization in the state to be certified by the Rhode Island Executive Office of Health and Human Services as a provider of Home Stabilization Services

- Became one of the top community providers in the state for percentage of clients enrolled in Rhode Island’s Health Information Exchange, CurrentCare
Array of Services & Approach to Care

Our Array of Services

Newport County Community Mental Health Center is one of Rhode Island’s leading nationally accredited community based non-profit organizations, serving individuals and families during all stages of life. Our services include evidence-based adult mental health and substance use recovery services; Integrated Health Homes services; Assertive Community Treatment; child, family, adult individual and group counseling services; supportive housing and vocational services.

Our many specialists collaborate as a team to provide compassionate, quality care that delivers consistent measurable results. By improving the health of those we serve, we also empower and strengthen the communities we serve. Our highly dedicated staff and the effective implementation of our evidence-based programs help us to deliver exceptional care to more than 1,400 individuals and families each year who live and work in Newport County.

Our Approach to Care

We passionately believe that everyone can achieve a healthy and productive life. We take a strengths-based approach to care and continuously monitor and improve our care to ensure the best possible outcomes. Our services are trauma-informed.

We have earned accreditation from The Joint Commission – the gold standard of behavioral healthcare, and we build quality into every aspect of our organization, programs and services.

Our programs are continually re-examined and modified based on changing needs, client feedback and measured outcomes. We have unparalleled compliance and quality operations, treatment planning and assessment processes to ensure that every clinical interaction is of the highest quality.
# Clinical Programs & Services

## Community Support Services

- Integrated Health Home Service
- Assertive Community Treatment
- Psychotherapy, Psychiatric Services, Mental Health Counseling and Case Management
- Substance Use Treatment
- Homeless Outreach and Clinical Services (CABHI)
- Supervised Medication Program
- Nutrition Counseling
- Home Stabilization Services
- Vocational Services/Supportive Employment
- Peer Support
- Trauma Informed Services
  - Trauma Informed Cognitive Behavioral Therapy (CBT)
  - Dialectical Behavioral Therapy (DBT)
- Health Promotion Group Programming
- Nursing & Wellness Services
- Residential Services
  - Anita Jackson House Group Home
  - Freedom Apartment Intensive Case Management Program
  - Shelter Plus Care Residential Services
  - Supportive Supervised Housing Apartments at Forrest Avenue, Bridgeview Condominiums and Buck Road
  - Support Services to The McKinney Shelter & 50 Washington Square

## Outpatient & Emergency Services

- Walk-In Same Day Intake Assessments
- Psychotherapy & Counseling Services – Individual, Group & Family
- Group Therapy Program
- Information and Referral
- Crisis Stabilization & Mobile Outreach
- Newport Municipal Court Diversion Program
- Emergency Assessment
- Hospital Liaison Services
- Case Management
- Psychiatric Evaluation
- Medication Monitoring
- Nursing & Wellness Services
- Substance Use Treatment: Individual, Family and Group
- Urinalysis Drug and Alcohol Screening
- Behavioral Health Disaster Response Team
- Trauma Informed Services
  - Trauma Informed Cognitive Behavioral Therapy (CBT)
  - Dialectical Behavioral Therapy (DBT)
- Children’s Services
  - Counseling – Individual, Group, Family
  - Mindful Teens Intensive Treatment Program for Adolescents and Young Adults
  - Crisis Stabilization
  - Community Consultation/Truancy Court
What Recovery Means to Me

We asked our 2017 Consumer Achievement Award Recipients to share their feelings on recovery...

Tom:
“In a word, recovery is “hope”!
Its having the mental, emotional and spiritual energy needed to uncover and accept my personal truth, rebuild my self concept, and start the journey toward a new authentic life – one that may be quite different.”

Dale:
“It is a challenge... It’s something that I have to work at every day
It is a challenge to wake up every day and get motivated to do the right thing and be productive and to treat others well even though you anticipate they will not treat you well. Everyone has to do it. The medication can get me half the way there, but I have put in the work.”

John:
“It is Learning how to deal with obstacles and challenges, then move on
Using the techniques I’ve discussed in therapy at home and feeling comfortable communicating and working with the treatment staff and having trust is important. I feel like the staff listen and they care.”

Barbara:
“After many hospitalizations I realized that I had to lose my attitude.”
Through the use of peer services and therapy, Barbara has used the services available to her in the community after many hospitalizations. “I know I can call in between visits if needed, and someone will talk to me.”
In Community Support Services our comprehensive array of services and supports are a launching pad to recovery and independence. Our clients will find the hopeful encouragement, education and treatment to self-direct their behavioral and healthcare needs and find their individualized pathway to recovery and health.

Our Integrated Health Homes (IHH) Program is a team-based service that provides “Whole Person” approaches to healthcare that assist the client in accessing the medical, behavioral health and substance use providers, as well as other medical specialists, in a timely and coordinated manner. IHH provides comprehensive care management, care coordination and health promotion, transitional care from inpatient care back to the community, individualized and family support, referrals to community and social support services and the use of health information technology to link services.

Assertive Community Treatment Program (ACT) is a mental health program made up of multidisciplinary staff who work as a team to provide the psychiatric treatment, rehabilitation and support services that clients need to achieve their goals. Staff include: Psychiatrists/Advance Practice RNs, Licensed Clinicians, RNs, Vocational Specialists, Peer Specialists, Case Managers, Substance Use Specialists and Therapists. The ACT Team is mobile and delivers services in community locations, in the office and client homes with a focus on achieving psychiatric and medical stability, enabling the client to find and maintain their own residence, to find and maintain work in community jobs, to better manage symptoms, to utilize natural and community supports, to achieve individual goals and maintain hope, optimism and recovery.

Integrated Supportive Employment Services use an evidence-based individual placement services approach to assist our clients in obtaining competitive employment. Over 77 of our Community Support Services clients are supported in competitive jobs in the community each month. We believe that all of our clients can work and participate in meaningful and fulfilling activities of their choosing.

Our Safe and Affordable Supportive Housing offers adults with psychiatric, substance use and co-occurring behavioral health disabilities with just the right balance of independence and assistance for their individual stage of recovery. At Washington Square in Newport, we work with Church Community Housing to provide supports to persons who are homeless who are residing in emergency shelter beds and transitional housing. The Anita Jackson House group home provides supervised residential services to 14 adult residents with more serious mental health support needs. Our other residences in Newport and Middletown offer different levels of supervision and support, combined with our wide array of services and referrals.
Because mental illness so often goes untreated, it’s important to make services easily available and seize every opportunity to start a person on the road to recovery. Our outpatient services provide hundreds of hours of individual, family and group therapy. Every dollar invested in treatment results in $3.30-5.70 in savings. Treatment works and we are here for you when you need us! Our outpatient staff provide same day counseling for a wide range of mental health needs.

NCCMHC’s Outpatient Services Department treats individuals suffering psychological stress and related symptoms in their lives. The clinicians and staff assist clients with managing anxiety, depression, obsessions, compulsions and post-traumatic stress disorders. We have numerous highly skilled clinicians so that you can have choice in who may be the best match to meet your individual needs.

Our Outpatient Substance Use Program provides outpatient substance use and co-occurring substance use and mental health counseling services. We work with other drug and alcohol rehabilitation and residential providers to augment our own substance use treatment program.

Our Child & Adolescent Outpatient therapists serve children who may be experiencing any of the following: emotional or behavioral struggles, ADD & school performance issues, risk for hospitalization, at risk for out of home placement and juvenile justice issues. We specialize in evidence-based treatments for children and adolescents who have undergone a traumatic experience. All adolescents and young adults are screened for alcohol and substance use when receiving services.

Our Services Department maintains the agency’s Open Access Walk-in Assessment Services Monday-Friday 9:00 a.m. until 2:00 p.m. at our 127 Johnny Cake Hill Road site and provide emergency crisis services 24-hours a day/7-days per week. Our 24-hour Emergency Crisis Line is (401) 846-1213.

We work closely with Newport Hospital in an on-call arrangement to provide emergency assessment and crisis stabilization for acutely at-risk patients in their emergency room experiencing a mental health crisis. We also work closely with police and fire departments and others in the community helping people in psychiatric crisis. In addition, we work with the Newport schools and Truancy Court to address students emotional needs and regularly attend school.
On June 15, 2016, Newport County Community Mental Health Center sponsored its 2nd Annual Golf Tournament to generate awareness of mental health services and treatment options provided to the greater Newport County community and to raise funds for the programs and services provided to our clients and their families. Players and supporters came together at Green Valley Country Club in Portsmouth in support of a **healthy mind, healthy body** and to try their hand at winning a 2-year lease on a BMW generously donated by BMW of Newport. Golfers enjoyed 18-holes of golf, a barbeque luncheon, prizes for the longest drive for men and women, closest to the pin prize and raffles.

On September 25, 2016, NCCMHC held its 8th Annual *Tour de Newport* Bike-a-thon, which hosted 123 Riders from all over New England and as far away as France! This family-centered, health-focused event featured routes of 10, 25, and 45 miles which wound throughout scenic and historic sights of Aquidneck Island to raise vital funds while promoting awareness and support for NCCMHC’s programs and services. This ride has been dedicated to honor the memory of Sgt. Michael Paranzino, son of our former Vice President and Chief Operating Officer, Francis “Butch” Paranzino. Michael was killed in the line of duty in Afghanistan on November 5, 2010. Riders participated to acknowledge the effectiveness of mental health treatment for those diagnosed with mental illness and to address the stigmatization that continues to exist today.

On October 6, 2016, NCCMHC held its 3rd Annual “Rock the Mansion” event at the Ocean Cliff Resort in Newport. The benefit featured silent and live auctions, passed Hors d’ Oeuvres and dancing to the music of the live band “Brass Force.” The evening raised over $41,000 toward the continued provision of much needed mental healthcare services for the residents of Newport County. Our first ever Fund-a-Need portion of the event was successful in raising funds to equip our three major sites with Automated External Defibrillators (AEDs) and jumpstarted a dedicated fund to ensure no client experiences barriers to receiving treatment.

All proceeds will go to supporting mental health and substance use treatment services right here in Newport County.

<table>
<thead>
<tr>
<th>Fundraising Events</th>
<th>Amount</th>
</tr>
</thead>
<tbody>
<tr>
<td>2nd Annual NCCMHC Golf Tournament</td>
<td>$7,788</td>
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<tr>
<td>3rd Annual Rock the Mansion Benefit Gala</td>
<td>$41,580</td>
</tr>
<tr>
<td>8th Annual Tour de Newport</td>
<td>$6,725</td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td><strong>$56,093</strong></td>
</tr>
</tbody>
</table>
Our Donors & Contributors
Corporate & Individual Support

22 Bowen’s
A Market
Alagria Salon
Amazon
Aquidneck Meat Market
Arial Yoga (Aggie Perkins)
Art on Spring
Associated Engineers, Inc.
Dr. Lawrence & Barbara Audino
Maria Aureli
BankNewport
Anne B. Baptista
Ruth Barge Thumbnzen
Sue Barret
Batista Bakery
Jerry & Barbara Baum
Bay Voyage Inn
Michael & Joan Beachnau
Beacon Telecom
Bellevue Wine & Spirits
Belmont Market
Ben’s Chili Dogs
Bird’s Eye View
BMW
Boston Celtics
Rand E. Bradbury
Leilani Brenner
Brick Alley Pub
Broadway Florist
Adrian & Matthew Buechner
Geremie Callaghan
Cardi’s Furniture
Joann Carlson
Victor Carlson
Bobby Ceachione
Center for Therapeutic Massage
CK Bradley
Hon. David N. Cicilline
J. Clement Cicilline
Coastal Electric, Inc.
Rachel Cocroft
CODAC Behavioral Healthcare
Marty & Nina Cohen
Community Care Alliance
Alletta Cooper
Dennis W. Corrigan
Corrigan Financial
Pat Coussa
Cox Communications
Crystal Springs
Cupcake Charlie’s
Dan Curry
Custom House Coffee
Meridith Darby
D’Artagnan, LLC
Davol Commercial & Industrial Roofing
John & Helen de St. Jorre
Del’s Lemonade
Bettina B. Delsesto
Kate Dempsey
DeWolf Tavern
Hon. Louis DiPalma
Diversified Resources, LLC
Mary Beth Dolohanthy
Joyce Douglas
Liz & Emlen Drayton
East Commerce Solutions
Eastern Mountain Sports
Easy Entertaining, Inc.
Stetson Eddy
Edible Arrangements
John & Mary Elder
Emergency Response Training
Group
Equal Exchange
Hon. Stephen & Bonnie Erickson
Susan & Christopher Erstling
June Evans
Joyce & Christopher Fabiszak
Fabric Connection
Gregory F. Fater, Esq.
Mark Fernandez
Peter Ferraro
Flo’s Clam Shack
Fluke Wine Bar & Kitchen
Leslie Flynn
Foley Fish
Forty1North
Steve & Linn Freedman
Frosty Freez
Hon. Paul & Jo Eva Gaines
Gaines Trucking
Garman Farms
Douglas & Margaret Gerth
Vaughn Gooding
Green Valley County Club
Leonard & Arlene Gross
Susan Gubelmann
Harbor House
Jeanne & William Harrington
Katrina Heron
Horizon Beverage
Horizon Healthcare Partners
Horizon Pharmacy
Ida’s Restaurant
Island Books
Island Elements
Island Wine & Spirits
Jailhouse Inn
Jane Bogle Designs
Mary M. Jennings
Jo D’Alan Salon
John Cratin Photography
Victoria Johnson
Johnson Bros.
Jo’s American Bistro
Brian & Judy Jones
June Loves English Bakery
Kahn, Litwin, Renza & Co. Ltd.
Peter Kane
Donald & Caroline Kaull
David & Jean Kelly
Robert & Susan Kieronski
Kilwin’s Chocolates & Ice Cream
Gary & Amy King
T. F. Kinnealey & Co., Inc.
Joyce Kirby & Michael Greene
Kirby-Perkins Construction
KJ’s Pub
Hank Kniskern
Robin & Steve Krieger
Kyler Seafood
Larna Lackner
Lafarge Casino Restaurant
Karl & Christine Landgraf
Landing Restaurant & Lobster Bar
James M. Lehane, III
Michael & Deborah Lichtenstein
Love Living Holistics Healing
Macy’s
Mad Hatter Baker
Mr. & Mrs. Robert Maddock
Jean Manni
Marilynne Manning
Thank you to everyone who supported our 2nd Annual Golf Tournament, 3rd Annual Rock the Mansion Gala, and 8th Annual Tour de Newport in 2016!
NCCMHC Board of Directors

Hon. Stephen P. Erickson, Chair
Judy K. Jones, First Vice Chair
Joyce Kirby, Esq., Second Vice Chair
Barbara Audino, Secretary
David Kelly, Treasurer
James M. Lehane, III, MPH, Clerk
Julie Toland
Barbara Winkler
Helen de St. Jorre

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Honorary Member-2009

Hon. J. Clement Cicilline, M.S.
Honorary Member-2013

Colleen Medeiros
Inna Noble
Varina Gunn, RDN
Joseph R. Palumbo, Jr., Esq.
Janice D. Vashon
R. Daniel Prentiss, Esq.
Lise Gescheidt, Esq.

Congressman David N. Cicilline
Honorary Member-2011

Hon. Paul Gaines
Honorary Member-2015

NCCMHC’s Executive Management Team

James M. Lehane III, MPH, President & Chief Executive Officer
Mark Perrotti, MBA, Vice President of Finance & Administration
Joel Legon, Chief Financial Officer
Helen de St. Jorre, CPA, Controller
Gary D. Roberts, MSW, SPHR, Administrator, Human Resources
Christopher P. Crotteau, BS, MCSE, CNE, Director of Information Technology
Brett S. Corrigan, BA, Administrator, Quality Improvement Services
Raquel Levesque, Director of Billing & Administration
Dan Wartenberg, PSY.D., MPH, Director of Planning, Interim Director CSP
Kristin Lundsten, MSN, RN, PMHN-BC, Director of Nursing
Kathlyn Heckart, MSW, LICSW, Assistant Administrator, Outpatient Services
Heather Locke, MA, Ed.M, LMHC, LCDP, Administrator Community Support Services
Mike Gunning, MSN, Assistant Administrator, Community Support Services
## Service Statistics

**FY 2016 (July 1, 2015 – June 30, 2016)**

<table>
<thead>
<tr>
<th>FY 2016 Service Statistics by Service Element</th>
<th>Number</th>
</tr>
</thead>
<tbody>
<tr>
<td>Outpatient Case Management Visits</td>
<td>4,064</td>
</tr>
<tr>
<td>Outpatient Service Counseling Visits</td>
<td>2,222</td>
</tr>
<tr>
<td>Community Support Counseling Visits</td>
<td>1,386</td>
</tr>
<tr>
<td>Substance Use Counseling Visits</td>
<td>1,654</td>
</tr>
<tr>
<td>Assertive Community Treatment Visits</td>
<td>11,824</td>
</tr>
<tr>
<td>Integrated Health Home Case Management Visits</td>
<td>71,360</td>
</tr>
<tr>
<td>Psychiatric Rehabilitation Visits</td>
<td>1,884</td>
</tr>
<tr>
<td>Emergency &amp; Screening Service Visits</td>
<td>1,222</td>
</tr>
<tr>
<td>Crisis Intervention Telephone Contacts</td>
<td>385</td>
</tr>
<tr>
<td>Medication Maintenance Visits</td>
<td>6,044</td>
</tr>
<tr>
<td>RI Consumer System Of Care Visits</td>
<td>5,507</td>
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<tr>
<td>Supported Employment Contacts</td>
<td>4,427</td>
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<tr>
<td><strong>Total</strong></td>
<td><strong>111,979</strong></td>
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</tbody>
</table>

<table>
<thead>
<tr>
<th>Community Support Clients Served</th>
<th>Number</th>
<th>Percentage</th>
</tr>
</thead>
<tbody>
<tr>
<td>0-17 Years</td>
<td>0</td>
<td>0%</td>
</tr>
<tr>
<td>18-64 Years</td>
<td>704</td>
<td>91%</td>
</tr>
<tr>
<td>65+ Years</td>
<td>68</td>
<td>9%</td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td><strong>772</strong></td>
<td><strong>100%</strong></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Outpatient Services Clients Served</th>
<th>Number</th>
<th>Percentage</th>
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<tbody>
<tr>
<td>0-17 Years</td>
<td>148</td>
<td>23%</td>
</tr>
<tr>
<td>18-64 Years</td>
<td>462</td>
<td>70%</td>
</tr>
<tr>
<td>65+ Years</td>
<td>46</td>
<td>7%</td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td><strong>656</strong></td>
<td><strong>100%</strong></td>
</tr>
</tbody>
</table>

**Grand Total Clients Served**

1,428
## Financial Summaries

### FY 2016 (July 1, 2015 – June 30, 2016)

<table>
<thead>
<tr>
<th>Program</th>
<th>Revenue</th>
<th>Percent</th>
</tr>
</thead>
<tbody>
<tr>
<td>Community Support Program</td>
<td>4,708,298</td>
<td>78%</td>
</tr>
<tr>
<td>General Outpatient</td>
<td>1,146,893</td>
<td>19%</td>
</tr>
<tr>
<td>Children's Programs</td>
<td>181,088</td>
<td>3%</td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td><strong>6,036,280</strong></td>
<td><strong>100%</strong></td>
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<table>
<thead>
<tr>
<th>Program</th>
<th>Expense</th>
<th>Percent</th>
</tr>
</thead>
<tbody>
<tr>
<td>Community Support Program</td>
<td>4,306,764</td>
<td>73%</td>
</tr>
<tr>
<td>General Outpatient</td>
<td>1,363,513</td>
<td>23%</td>
</tr>
<tr>
<td>Children's Programs</td>
<td>257,776</td>
<td>4%</td>
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<tr>
<td><strong>Total</strong></td>
<td><strong>5,928,053</strong></td>
<td><strong>100%</strong></td>
</tr>
</tbody>
</table>

| Total Program Surplus (Deficit) | (108,227) |
| Grants & Fundraising          | 128,939    |

**FY 2016 Surplus(Deficit)** 20,712
“What mental health needs is more sunlight, more candor, more unashamed conversation about illnesses that affect not only individuals, but their families as well.”

GLENN CLOSE

“No one would ever say that someone with a broken arm or a broken leg is less than a whole person, but people say that or imply that all the time about people with mental illness.”

ELYN R. SAKS
THE POWER OF PARTNERING
The amazing community partners we work with to touch the lives of over 87,000 people a year:

- Towns of Newport, Middletown, Portsmouth, Jamestown, Tiverton and Little Compton and their Public Schools, Police and Fire Departments
- The Rhode Island Department of Behavioral Health, Developmental Disabilities and Hospitals
- The Rhode Island Department of Children, Youth and Families

<table>
<thead>
<tr>
<th>VNS of Newport &amp; Bristol Counties</th>
<th>CODAC</th>
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</thead>
<tbody>
<tr>
<td>RI Legal Services</td>
<td>Tides Family Services</td>
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<tr>
<td>Open Doors</td>
<td>Newport Psychiatry Services</td>
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<tr>
<td>Salve Regina University</td>
<td>Riverwood Mental Health Services</td>
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<td>EBCAP</td>
<td>Forest Farm Health Care</td>
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<td>RI Coalition for the Homeless</td>
<td>Rhode Island Red Cross</td>
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<td>Potter League for Animals</td>
<td>Looking Upwards</td>
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<td>Community Care Alliance</td>
<td>Caritas House</td>
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<td>Hospital Association of RI</td>
<td>Rhode Island Housing</td>
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<tr>
<td>Mental Health Association of RI</td>
<td>Edward King House Senior Center</td>
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<tr>
<td>Child &amp; Family</td>
<td>Fellowship Health Resources, Inc.</td>
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<tr>
<td>Village House Nursing &amp;</td>
<td>Lucy’s Hearth</td>
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<tr>
<td>Rehabilitation</td>
<td>ADCARE</td>
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<td>Spurwink</td>
<td>Family Services of RI</td>
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<tr>
<td>The Kent Center</td>
<td>Newport Nutrition</td>
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<tr>
<td>Housing Action Coalition</td>
<td>Family Services Solutions Center</td>
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<tr>
<td>East Bay Center</td>
<td>Washington Square Services Corporation</td>
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<tr>
<td>Butler Hospital</td>
<td>South Shore Center</td>
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<tr>
<td>Gateway Healthcare</td>
<td>Newport Housing Authority</td>
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<tr>
<td>Women’s Resource Center</td>
<td>Martin Luther King Center</td>
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<tr>
<td>URI College of Nursing</td>
<td>Turning Around Ministries</td>
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<tr>
<td>Rhode Island Community Food Bank</td>
<td>Office of Rehabilitative Services</td>
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<tr>
<td>Little Compton Wellness Center</td>
<td>McKinney Cooperative Shelter</td>
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<tr>
<td>NAMI-RI</td>
<td>James L. Maher Center</td>
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<td>Phoenix House</td>
<td>Church Community Housing Corporation</td>
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<tr>
<td>RIC School of Social Work</td>
<td>Comprehensive Community Action Program</td>
</tr>
<tr>
<td>Bradley Hospital</td>
<td><a href="http://www.nccmhc.org">www.nccmhc.org</a></td>
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</tbody>
</table>

NEWPORT COUNTY COMMUNITY MENTAL HEALTH CENTER PROGRAM CENTERS

**Main Office:** 127 Johnny Cake Hill Road  
Middletown, RI 02842   (401) 846-1213

**Community Support Programs:** 65 Valley Road  
Middletown, RI 02842   (401) 846-6620